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Secretary for  
Environmental Protection



**Department of Toxic Substances Control**  
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Director  
5796 Corporate Avenue  
Cypress, CA 90630



**Edmund G. Brown Jr.**  
Governor

January 31, 2012

## Community Survey for PG&E's Topock Compressor Station Site

Dear Community Member:

We encourage you to complete and return this community survey designed to evaluate your interest in the environmental investigation and cleanup for the PG&E Topock Compressor Station Site. Your responses to this survey will help us understand your concerns, plan future outreach activities, and keep you informed.

The Department of Toxic Substances Control, a department within the California Environmental Protection Agency, is responsible for overseeing the investigation and ensuring that mitigation and cleanup activities are conducted in accordance with state and federal laws and regulations.

Thank you for taking the time to respond to this community survey. **Please fill out and return the attached survey by March 1, 2012.**

There are three ways to return this survey:

1. Electronically by filling it out online at [www.dtsc-topock.com/survey](http://www.dtsc-topock.com/survey).
2. Mailing the completed survey in the postage-paid envelope provided to Mona Bontty, DTSC Community Outreach Supervisor at 5796 Corporate Ave. Cypress, CA 90630-4732.
3. By email to Mona Bontty, DTSC Community Outreach Supervisor at [mbontty@dtsc.ca.gov](mailto:mbontty@dtsc.ca.gov).

If you have any questions about the environmental investigation or the attached survey, please call me at (714) 816-1978 or toll-free at (866) 495-5651 (press 5 and 1) or e-mail me at [mbontty@dtsc.ca.gov](mailto:mbontty@dtsc.ca.gov).

Sincerely,

*Mona Bontty*  
Mona Bontty  
DTSC Community Outreach Supervisor

Enclosed – Community Survey and postage-paid return envelope.

## **Thank you for your time participating in this survey!**

If you have any questions or need a copy of this survey, please call us at (866) 495-5651 (press 5 and 1), or Mona Bontty, Community Outreach Supervisor, directly at (714) 816-1978.

### **California Environmental Protection Agency Department of Toxic Substances Control**

Pacific Gas & Electric Company's (PG&E's)  
Topock Compressor Station Site  
I-40 and National Trails Highway, Needles, CA 93623

### **Community Survey**

**We want your feedback. Please return this survey by March 1, 2012.**

There are three ways to return this survey:

1. Electronically by filling it out online at [www.dtsc-topock.com/Survey](http://www.dtsc-topock.com/Survey).
2. Mailing hard copy in the pre-paid envelope.
3. By email to Mona Bontty, Community Outreach Supervisor at [mbontty@dtsc.ca.gov](mailto:mbontty@dtsc.ca.gov).

9) Have you been to the PG&E Topock Compressor Station Project website [www.dtsc-topock.com](http://www.dtsc-topock.com)?  Yes  No

If yes, please rate your experience.

1 = Strongly Disagree

5 = Strongly Agree

The website is easy to navigate and it is easy to find information on the website.	1	2	3	4	5
The website provides important information and project updates.	1	2	3	4	5
The website is easy to access.	1	2	3	4	5
It is easy to download project documents on the website.	1	2	3	4	5
I would visit the website again to get Site information.	1	2	3	4	5

10) Have you visited or do you know about the local information repositories where project documents are available for your review on CDs and in hardcopy?  Yes  No

a. If yes, which information repository location? \_\_\_\_\_

b. Was the information provided helpful?  Yes  No

c. If no, why not? \_\_\_\_\_

11) What other ways have you received information about the Topock Site? *Circle all that apply.*

Newspapers      TV      Radio      Friends/Relatives      Employees/Former employees of the Site      Elected Officials  
Other \_\_\_\_\_

12) Do you feel that the media coverage has presented an accurate picture of the situation?  Yes  No

Why or why not? \_\_\_\_\_

13) From what TV, radio stations, websites, or newspapers do you get the news? Please be specific.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

14) Have you attended any community meetings or open houses about the project?  Yes  No

a. If yes, how many and in which city or community? \_\_\_\_\_

b. If yes, did you find them useful? Why or why not? \_\_\_\_\_

c. If no, why not? \_\_\_\_\_

d. Were the meetings conveniently located and scheduled for you? If no, please recommend other specific locations and times.

\_\_\_\_\_

15) What languages are spoken in your community? \_\_\_\_\_

16) If you named a language besides English, do you feel that future communication to community members regarding this Site should be written in that language?  Yes  No

17) Please provide your contact information so we may update our records. (Optional)

Name \_\_\_\_\_

Address \_\_\_\_\_ Phone \_\_\_\_\_

City, State, ZIP \_\_\_\_\_

18) Would you like to be added or removed from the Site mailing list? \_\_\_\_ ADDED \_\_\_\_ REMOVED

a. Would you prefer to receive information only by email?  Yes  No

b. If yes, please provide your email address:

Name \_\_\_\_\_ Email \_\_\_\_\_

19) May we contact you for an interview in the future for additional information regarding your responses to this survey?  Yes  No

If yes, please be sure your contact information is provided above.

1) Are you aware that an environmental investigation and cleanup effort is taking place at the PG&E Topock Compressor Station?  Yes  No  
 If yes, how and when did you first become aware of the site? \_\_\_\_\_

2) How long have you lived or worked in the area?  
 \_\_\_\_\_ 0-5 years \_\_\_\_\_ 6-12 years \_\_\_\_\_ 13-20 years \_\_\_\_\_ 21 or more years

3) What is your current level of concern or interest in the Topock Site, if any?  
 \_\_\_\_\_ None \_\_\_\_\_ Low \_\_\_\_\_ Moderate \_\_\_\_\_ High

4) Do you have any specific questions about the Site? If so, please describe and indicate of these questions, which are most important to you.  
 \_\_\_\_\_  
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 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

5) Are you aware of DTSC's ongoing community involvement activities regarding the environmental cleanup at the Site?  Yes  No

a. Have you been actively involved with the Site in any way?  Yes  No

b. Are you aware of any individuals or groups who have emerged as leaders among the interested community regarding this Site?  Yes  No

a. If yes, who? \_\_\_\_\_

b. Do you feel they adequately represent your perspective?  Yes  No

c. Do you feel that your concerns are adequately raised, not raised at all or raised but not addressed?

\_\_\_\_\_ adequately raised \_\_\_\_\_ not raised at all \_\_\_\_\_ raised but not addressed

6) Do you feel you have been kept adequately informed about the Site?  Yes  No

If not, please explain and let us know how we can do better.

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

7) Have your received fact sheets from DTSC about the Site?  Yes  No

a. If yes, how many? \_\_\_\_\_ 1-2 \_\_\_\_\_ 3-4 \_\_\_\_\_ 5 or more

b. If yes, please rate your experience. 1 = Strongly Disagree 5 = Strongly Agree

The fact sheet was easy to understand.	1	2	3	4	5
The fact sheet was well organized.	1	2	3	4	5
The fact sheet provided important information.	1	2	3	4	5
Technical terms and procedure were clearly explained in the fact sheet.	1	2	3	4	5
Community outreach activities and opportunities were clearly provided in the fact sheet.	1	2	3	4	5

8) Do you have internet access?  Yes  No

If yes, what type? \_\_\_\_\_ Cable \_\_\_\_\_ DSL \_\_\_\_\_ Dial-up \_\_\_\_\_ Smartphone